

# Telstra Business Systems®

## Telstra LG-Nortel 24 Solution

A complete business communications solution, which includes the Telstra LG-Nortel 24, designed for businesses with up to 16 phone users.



### Making communication simple

As digital communications technologies have quickly advanced, more and more businesses have discovered how affordable it can be to get a new business phone system that can help them serve customers better, and save time and money. Previously, the hassle of dealing with multiple partners for your phone system, network, maintenance and finance has made the process complex and confusing. Telstra has now made it simple and easy with our Telstra Business Systems® complete communications solutions. Your complete package will include:

### The Telstra LG-Nortel 24



#### The Telstra LG-Nortel 24 could be the solution to your phone needs if:

- Your business requires up to 16 phone users.
- Your business requires up to eight incoming lines.
- Your business requires advanced features and flexibility.
- Your business has a desire to keep up with emerging technology such as IP telephony.



#### A choice of payment options – all on a single Telstra bill

- Purchase your system outright or, keep your working capital free and pay nothing upfront by taking a rental or lease option.
- Receive an easy to understand, single Telstra bill for your Telstra calls, phone system finance payments<sup>3</sup> and maintenance.
- Help to reduce administration costs by taking the hassle out of managing separate bills.



#### A Telstra Calling Plan that suits your call expenditure patterns

- Choose a competitive Telstra business calling plan which suits your needs.
- Receive a monthly rebate of up to 14% off eligible calls (on a 4-year plan)<sup>1</sup>, which can help offset the cost of your new business phone system.
- Have us review your Telstra calling rates after three years to ensure you remain on competitive rates<sup>2</sup>.



#### A single point of accountability so you are supported at all times

- Have one point of accountability for all your communication queries and service requirements relating to your business phone system.
- Receive professional helpdesk support via Telstra's unique support service, Telstra Business Systems® Care, to assist in ensuring that your company's phone system is performing at its best, including the Telstra lines that connect you to the outside world.
- Enjoy the peace of mind in knowing that help is available from the one place quickly and easily 24x7 using phone, fax or email.



## Grow your business with the LG-Nortel 24

The LG-Nortel 24 is a cost effective, highly featured communications system for businesses requiring up to 16 extensions. In addition to the business telephone system, a combination of competitive Telstra call plans, quality customer service and optional finance packages will help position your business for future growth.

**Tailor your LG-Nortel 24 to help meet your business needs from some of the features below.**

Telstra LG-Nortel 24 Features <sup>4</sup>	Benefits
Integrated Voice Messaging	Help to catch every business opportunity the first time they call, every time.
Auto Attendant	A virtual receptionist that welcomes callers after hours or when your receptionist is on the phone.
Conferencing Options	Allow a user to link in other parties onto the same telephone call.
Integrated Automatic Call Distribution (ACD)	Automatically transfer calls around a pre-defined group of extensions until answered.
Computer Telephony Integration (CTI)	Dial customer numbers using details from your computer. Use Caller ID from incoming calls to display customer details before you answer the call (Not available for ID-blocked calls).
IP Telephony	Network branch office sites, or deploy telephones into remote sites or home offices across an IP network.

## Choose from a range of feature-rich handsets

A range of handsets is available with the Telstra LG-Nortel 24 Solution. The intuitive layout with optimised ergonomics; dedicated function keys; high quality sound; alphanumeric keyboard; intuitive icons, options such Bluetooth, USB connectivity and soft keys to help make your work easier.

## Who can I call for more information?

Your accredited Telstra Dealer is your local point of contact and can provide you with expert advice on your business communications needs.

Contact information for your accredited Telstra Dealer is detailed below:

**Things you should know:** 1. Rebate dependent on the terms of the Telstra business solution customer selects. The 14% rebate is only available to customers who acquire a Telstra LG-Nortel 24 Solution with a minimum 4 year term and is dependent on the call plan chosen (please ask your Telstra Dealer for call plans Terms and Conditions). 2. Only customers on selected call plans (please ask your Telstra dealer for Terms and Conditions) may, after 36 months, request a price review. If alternative pricing is offered by Telstra at that time with substantially the same terms as the customer's existing agreement, alternative pricing will apply for the remainder of term, subject to Telstra and the customer executing a document of variation 3. A Telstra Single bill including finance payments is available for customers who take finance for a Telstra provided telephone system from Capital Finance Australia Ltd. 4. Additional charges and terms and conditions may apply to features selected. Telstra Business Systems<sup>®</sup> is a Registered mark of Telstra Corporation Limited.